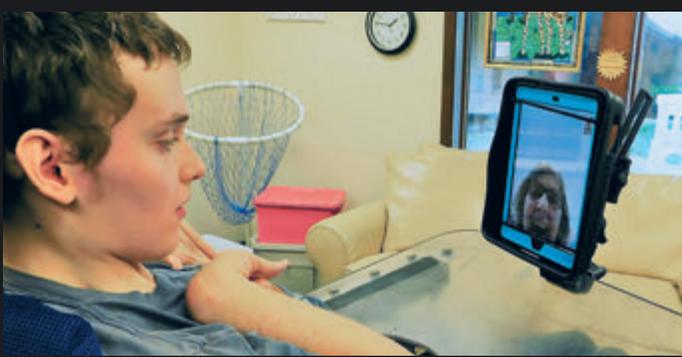


# THE COMPANION



## Keeping Families Connected

Keeping our residents and families connected has always been a priority for the Heinzerling Community. During the pandemic, we have faced an ever-changing and fluid environment. Throughout 2020, Heinzerling staff has come together to ensure that residents and their loved ones can see each other through video conferencing or in-person

with safety protocols when permitted. The Heinzerling staff has worked tirelessly to schedule virtual calls or visitations for residents and their families. We greatly appreciate their efforts and all of our families' support during this challenging time, and we look forward to the day when we can have regular visitations again!

### Director's Corner



Heinzerling Community has been very fortunate to receive such incredible support from our friends, donors, and community partners during this unique and challenging year. Whether this was in the form of donated personal protection equipment (PPE), a cash donation, or a significant grant, it all has made such a substantial impact on our residents' lives. In addition, our staff have been Heinzerling Heroes from day one of the pandemic and have not wavered in providing care for our residents. We recognize that times are still challenging, and we continue to

appreciate all the hard work that Heinzerling Heroes do every day to provide a loving and nurturing home to all of our residents. As this year winds down, we reflect back and are grateful for all the kindness and generosity we have received. Thank you to everyone who provides so much support to our community.

**Robert E. Heinzerling**  
Executive Director





## Our Mission:

The mission of the Heinzerling Community is to provide a loving and nurturing environment that enriches the development, education and quality of life of individuals with severe or profound developmental disabilities.

# What's Happening

## Upcoming Events

February 22-28, 2021  
Virtual Off The Wall Silent Auction.  
Register at [www.OTW.givesmart.com](http://www.OTW.givesmart.com)

February 25, 2021  
Virtual Off The Wall Live  
Event and Magic Show  
Virtual VIP Reception 5:30PM-6:30PM  
Virtual Main Event 6:30-7:05  
Register at [www.OTW.givesmart.com](http://www.OTW.givesmart.com)

Registration link will be posted at [www.heinzerling.org](http://www.heinzerling.org) and on our Facebook page, [www.facebook.com/HeinzerlingCommunity](http://www.facebook.com/HeinzerlingCommunity)

## Employment Opportunities

Heinzerling Community has a variety of opportunities available. For more information visit our website at [www.heinzerling.org](http://www.heinzerling.org) or call our Jobline at (614) 255-3900. Heinzerling Community, an Equal Opportunity employer, does not discriminate in any of its employment practices or services on the basis of race, sex, color, national origin, religion, creed, ancestry, ethnicity, pregnancy, disability, age, genetic information, sexual orientation, gender identity, or any other status protected by law.



## Inside Scoop

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The Companion is published by Heinzerling Community  
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 Receive our online newsletter at [www.heinzerling.org](http://www.heinzerling.org)

If you would prefer to receive this newsletter via email, please email us at [newsletter@heinzerling.org](mailto:newsletter@heinzerling.org).

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Use your smart phone and scan the QR code (left) to take you to our website!

# Acknowledgements

## Associate Recognition

**Congratulations to these associates for completing the following years of service between May 1, 2020, and October 31, 2020:**

### 5 years

Raelynn Cunningham	Stacey Kelly	Carrie Stoll
Abriana Fisher	Cassandra Laney	Brianna Tanner
Jerry Hammond	Taylor Sealock	Brittany Ward

### 10 years

Stephanie Cotter  
Aquarius Fenderson

### 15 years

Destiny Bailey  
Clara Bernthold  
Amanda Catts  
Touch Khem

### 20 years

Penelope Bohannon  
Marsha Chaffin  
Sue Lewis

### 30 years

Sandra Brooks  
Dolores Thompson

### 35 years

Jeanne Clark

## Welcome



**Jack Karner** joins Heinzerling Community as the Director of Social Services and Outreach Coordinator. He received a BA in Art Education and an MA in Educational Administration, both from The Ohio State University. His developmental disabilities career began in 1989 as a manager of a group home for five school-age children. In 1998 he worked at the Heinzerling Developmental Center as a teacher/QIDP. He then worked for the Franklin County Board of Developmental Disabilities for 11 years at West Central School as an aquatic instructor, working with many Heinzerling residents through aquatic therapy. Jack then transferred to Adult Services with FCBDD at the Hague Avenue Living Skills Center as a behavior specialist, eventually becoming a supervisor.

Participants at the Hague Avenue location, many of which are Heinzerling Community residents, were then moved to Northeast Center in Gahanna in 2015. Shortly after moving to Northeast Center, he was promoted to Director and helped participants gain community experiences through partnerships with community agencies that focused on volunteering, art, dance, gardening, employment, and many other activities. FCBDD privatized in January of 2019 and became Arc Industries, Inc. Jack continued in his position as Director. When the COVID pandemic began, necessitating residents to stay home for safety, he returned to Heinzerling, providing leadership to Arc Industries staff who served to augment HDC staffing by providing care to residents during that time. Jack likes to care for indoor plants in his free time, play the trumpet and accordion, and create art.



**Barb Reynolds** joins Heinzerling Community as the new Payroll Administrator. She has over 30 years of experience working in the Human Resources, Payroll, and Accounting departments in various companies throughout Columbus. Barb has been married for almost 30 years to her husband, Greg. They have one son, Brandson, who works in the music industry. Barb enjoys gardening, cooking, spending time with

family and friends, and taking walks in the woods in her free time. She also enjoys all kinds of music and is currently learning to play guitar. She dreams of being in a band one day, but will stick with her day job for now.



**Cemon Nashed** joins Heinzerling Community as the new Human Resources Assistant. She holds a Bachelor of Science in Human Resources and Business Administration from Franklin University. Before working at Heinzerling Community, Cemon worked for five years at the Ohio Public Employees Retirement System. She is the youngest in her family of two siblings. In her free time, Cemon loves outdoor activities, spending time with family and friends, traveling, staying active in her church by teaching Sunday school, and volunteering at Son Ministries.

## Congratulations



Congratulations to Heinzerling Memorial Foundation employee, **Peggy Melvin** for receiving the “2020 Behind the Scenes OPRA Award.” Peggy has been with Heinzerling Community since July of 1992. Her primary position is trayline/formula room and she is responsible for preparing gastrostomy feedings. Peggy is a very versatile employee. She will pitch in and help with other positions without being asked. Peggy has a strong work ethic. Her attendance is excellent. She often tells us to call her if we need help on her days off. She has even offered to change personal and/or vacation days if help is needed. Peggy is an asset to the dietary department and organization. She demonstrates excellence in all areas of her job. She is dedicated to the mission of Heinzerling Community.

## A Heartfelt Farwell to Pam



*My dear families, for most of us, the day comes to close one door in life to open another. It is now time for me to close this door. As most of you are aware, I began this Heinzerling journey 38 + years ago. I was blessed to be a part of the opening day on August 16, 1982. Several of the individuals who came through our doors that day came straight from their parents' homes. On that day, I vowed to myself to always be sensitive and caring to all the family members of our residents. Even though I do not walk in your shoes, I am by your side.*

*I love you family members who reside at HDC. They have shown me more love and smiles than I could ever imagine throughout all of these years. They have helped shape my life and heart. They are the strongest individuals I have ever met. You are like family to me. I am thankful to be a part of your lives and the kindness you have shown me. I am so blessed to be retiring from a “job” that I still love. It has been an amazing ride these past 38 + years. I hope that I have given back at least half to the residents of what they have given to me as the Director of Social Services at HDC.*

*My heart will always be with the residents, their families, and the most amazing staff! Please take good care of yourself and each other, and THANK YOU for all the memories I am taking with me in my heart. God bless you and your families – Pam Basil*

# Development

## Grant Highlights

Each year Heinzerling Community has specific needs for specialized equipment to assist our residents. Funds to pay for these items must come from private sources, including private foundations, community foundations, corporate foundations, and philanthropic individuals. We are very fortunate to have such great supporters in the central Ohio area that help us when the need arises. Several special grants have been approved or received in 2020 to assist Heinzerling Community residents.

<b>Aladdin Shriners Hospital Association For Children</b>	Support to purchase ceiling lifters and systems for (4) resident bedrooms at Heinzerling Memorial Foundation. Support to purchase a small adaptive tricycle for our younger residents.
<b>The Beck Foundation</b>	Support to purchase a new door for our walk-in freezer at Heinzerling Memorial Foundation.
<b>The Columbus Foundation</b>	Emergency response grant support to purchase critically needed personal protection equipment and sanitation supplies.
<b>Community Fund Ohio</b>	Emergency grant support to purchase (11) iPads to provide remote learning opportunities for residents, conduct resident telehealth visits, and maintain family connections.
<b>The English Family Foundation</b>	Support to purchase a new commercial dishwasher for our directory operations at Heinzerling Developmental Center.
<b>Good Shepherd Foundation of Ohio</b>	Support to purchase a TAPit Interactive Platform for hands-on learning, programming, and activities for residents at Heinzerling Community.
<b>Harry C. Moores Foundation</b>	Support to purchase a new commercial dishwasher for our dietary operations at Heinzerling Developmental Center.
<b>The Ohio Bureau of Workers' Compensation</b>	Support to purchase ceiling lifters and systems in (2) adult resident rooms, and (2) children's bathrooms.
<b>The Thomas R. Gross Family Foundation</b>	Support to purchase a gait trainer for our adult residents to provide them with enhanced therapies.
<b>Walmart Foundation</b>	Support for residents activities and programming.

## Mt. Al's Roundup Raises Funds



This year's Greg Geiger Memorial Mt. Al's Roundup was canceled as a result of COVID-19. For the first time in 17 years, a loyal core of longtime Mt. Al's supporters did not spend a beautiful summer weekend at the shooting range. However, many past

participants remained committed to the cause and donated to Heinzerling Community. Brothers Jeff and Franz Geiger led a virtual fundraising effort raising \$10,000 to support Heinzerling residents! We are so very fortunate to have the support of this event, especially during this challenging year for fundraising events. We look forward to having this event in person in the future. Thank you to everyone who stepped up to contribute towards the event this year.

## 34th Annual Golf Classic - The Tradition Continues



We are very grateful to our corporate partners and individual donors that supported our 2020 Virtual Heinzerling Community Golf Classic. This was a unique year to hold our golf outing, and we decided to hold a virtual event allowing supporters to participate on their own. We greatly appreciate everyone's flexibility and our host, Heritage Golf Club, for accommodating our needs to make sure we could still have an outing. **THANK YOU GOLFERS & SUPPORTERS!**

### Lead Sponsor

Qual-Med Supply

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Budros Ruhlin Roe

Huntington Bank

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### Hole Sponsors

Bob Hoppe-Assured Partners

Fisher Management Partners

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### Foursome Sponsors

Andy Barton

Grange Insurance

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Ken Barton

Matt Lehner

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CHW Advisors

Mechenbier Brothers

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## Program



### New Technology Grant Supports Resident Programming

Heinzerling Community recently was the recipient of a \$10,000 grant from the Good Shepherd Foundation of Ohio. These funds provided our organization with the resources to purchase the TAPit Interactive Platform. This specialized technology equipment will provide our residents with many opportunities for enhanced learning and development. This will include hands-on activities such as virtual art instruction, touch-enabled games, and learning apps, storytelling, switch videos, music instruction, movie nights, and video face-time with loved ones.

This grant support will have a significant impact on Heinzerling residents and open up a whole new world of learning and exploring. In addition, the TAPit will allow our residents to participate in one-on-one video calls with their loved ones. This has become even more important during the Coronavirus pandemic and will make it easier for parents who live far away from Heinzerling Community. We are very grateful to the Good Shepherd Foundation of Ohio for this generous support to assist our residents.

### Getting Creative!

Over the last several months, our Activities and Volunteer Departments have worked hard to develop unique and creative ways to deliver our residents' programming. All of our program activities have needed to occur on-site at Heinzerling Community. The Heinzerling Memorial Foundation took advantage of good weather and enjoyed the "Bubble Machine" outside in the courtyards. On rainy days residents had a lot of fun doing artwork and playing drums! For those really hot days we made ice cream from scratch.



The Heinzerling Developmental Center also found ways to make interesting use of our new TAPit for daily programming. They have regularly scheduled virtual classes five days a week utilizing the TAPit and Zoom video platforms. Monday is Dance Party, Tuesday is Game On (we may play Bingo, or Wheel of Fortune or name the sitcom the song is from), Wednesday is Art Class, Thursday is Tai-Chi, and Friday alternates between

Yoga and meditation. In addition to the virtual classes, residents are painting, being read to, doing puzzles, and playing Connect Four, to name a few.

## Halloween Happiness



Heinzerling Community residents and staff went all out for this year's Halloween costumes and decorations. Heinzerling staff transformed the hallways and activity centers into a world of jack-o-lanterns, witches hats, and frightful signs. The bright colors of the season and spooky music put everyone in the mood for a trick or treat. Residents spent the afternoon painting their pumpkins, doing Halloween seek and finds, showing off their costumes, and enjoying many treats!

Also, Heinzerling Developmental Center held its annual pumpkin decorating contest. Everyone had a fantastic time, and our residents were so happy. Their smiles say it all!



# Volunteers

## Community Support



Over the last few months, we have been very fortunate to receive the assistance of many gift in-kind supporters. Heinzerling Community is extremely grateful to the over 40 individuals, organizations, and companies who have supported our organization

with critical donations of PPE during this challenging time. Many were familiar friends, and others were strangers before the pandemic. Through these collective efforts, 10,950 pieces of PPE were donated to Heinzerling Community from homemade face masks to 3D-made face shields. In addition, several other groups gave flowers, pizza, doughnuts, and handwritten notes to our staff and residents. We thank you for thinking of us and sending your support. It has meant the world to us. Thank you to the following:

Carmen Armentrout, Rich and Terry Back, Alayna Baldwin, Blanketeers, Sandy Blariguera, Olivera Bratich (Wild Cat Gift & Party), Carol Bruce, Mike Butchko, Ann Cahalan, Champaign Quilters Guild, Central Ohio (OSCMS), COhatch, Gina Sandvick Daniels, Jani Duncan, Face Masks Ohio, Fat Quarters Quilt Guild, Sharron Ferguson, Joanie Fishbach, Becky Gallentine, Heather Grey, Wilma Grub, Cathy Hansen, Carol Hartley, High Bank Distillery Co., Ho Family, Rhonda Jacobs, Bonnie Kirsh, Kenneth & Barbara Klatt, Love, Peace & Little Donuts

of Worthington, Sheila Loveless, Mad Engine, Manson Manufacturing, Amanda Martin, Dawn & Rueben Martinez, Masks for Everyday Heroes, Sharon McCloud, Rita McDonald, Church of the Messiah-UMC, Nicholas McGuire, Michael Missler, Josh Montgomery, Bev Morris, Jacquelyn, Carol & Sam Neumann, Ohio Provider Resource Association, Ohio Save A Hero, Becky Wren Partin, Mollie & Aaron Peless, Pam Recko, Gina Rhoads, Lori Richards, Merry Sagstetter, Darcy Sawmiller, The Scotts Company, Debbie Sinopoli, Southern State Community College, Brenda Stauffer, Shari Stout, Tzu Chi Foundation

## May We Help?



Like many activities during this year, many have been postponed or canceled. Each year our residents enjoy participating in the local Buddy Ball League. To replace this experience we applied to receive an automated batter machine from the “May We Help” organization. May We Help is a group of engineers who volunteer to create custom solutions and adaptations for people with disabilities. We were very excited to learn that we were chosen to receive one of

these coveted machines! This special equipment will allow our residents to roll up to the home plate, pull a string, or press a switch and experience the sight and sound of the bat swinging around, smacking the ball, and watching it soar through the air!



## In Memoriam – Dr. Willard Fernald



Heinzerling Community was saddened to learn of the passing of Dr. Willard Fernald in September. Dr. Fernald served as the physician and Medical Director for Heinzerling Community for 56 years and retired in 2016. After meeting founder Otto Heinzerling in 1959, Dr. Fernald became the first Medical Director at Heinzerling Community. Throughout his time at Heinzerling, Dr. Fernald made an indelible mark and significantly impacted many residents and their families.

Staff Nurse Marla Ferguson shares her memories of Dr. Fernald. “I had the pleasure of working alongside Dr. Fernald for fifteen years. There

*have only been a few people in my life that I feel have made a lasting impact and helped determine what kind of person I aspire to be. Dr. Fernald was one of those people. With his kind and gentle ways, he served as a mentor to all Heinzerling nursing staff. Dr. Fernald shared his wisdom and life experiences with anyone who showed interest. There was no such thing as a silly question to Dr. Fernald and, we knew he would answer the phone with a happy “hello” regardless of the time.*

*He showed us through his actions, and with his words, people with profound disabilities are here for a purpose, and all of their lives have meaning. For all of these things, and so much more, Dr. Fernald was a beloved man here at Heinzerling Community. I am forever thankful that my life and career crossed paths with such an amazing man. He was so much more than just a doctor; he was a true leader.”*

# Volunteer Spotlight



For 20 years Heinzerling Community has been blessed to have the local Chapter of the Tzu Chi Foundation volunteer and spend time with our residents. The Buddhist Tzu Chi Foundation is a volunteer-based

international non-governmental organization established by Dharma Master Cheng Yen in Hualien, Taiwan, in 1966. From 30 housewives saving 50 NT cents (approx. US 2 cents) from their grocery budget per day to help those in need, Tzu Chi's footprints of humanitarian aid have now reached 102 countries and regions. The foundation provides community and social services, national and international disaster relief, medical and charitable assistance, education, environmental protection, and a bone marrow donor registry, while promoting humanistic values and community volunteerism.

Tzu Chi USA, the foundation's first chapter outside Taiwan, was established in Alhambra, CA, in 1989. Tzu Chi USA has 66 offices and facilities nationwide, with volunteers and donors striving to make a difference in their communities, serving others unconditionally, and sowing seeds of love and kindness in the Americas.<sup>1</sup>

## 1) How did the Tzu Chi Foundation first hear about Heinzerling Community?

In 1999, Tzu Chi Foundation Columbus service center was established. As a part of our service regiment, we were looking for volunteer opportunities within the community. We researched online the various active community groups and identified Heinzerling Community as one of our key potential partners.

## 2) Why did the Tzu Chi Foundation choose to volunteer at Heinzerling Community?

Tzu Chi in Chinese is translated into Compassionate Relief. In this spirit, we felt that the work that Heinzerling Community was doing aligned deeply with our values and addressed a critical gap within the Columbus Metro area.

## 3) How long has your organization volunteered at Heinzerling? How often do you volunteer at Heinzerling Community?

Tzu Chi Foundation has been volunteering with Heinzerling since 2000 and remains actively committed to its residents and community. Every two months, we have groups of volunteers visit the residents at Heinzerling.

## 4) What does the Tzu Chi Foundation enjoy most about volunteering at Heinzerling Community?

Volunteering at Heinzerling Community is special for our volunteers because it provides direct interactions with residents, all of which have grown to be like a second family to us.

## 5) What types of activities does your organization do with Heinzerling residents when visiting?

Tzu Chi Foundation supports the activity director's plans with musical performances, arts and crafts activities, bingo, and various board game-related activities, planting vegetables in the gardens and taking residents out for nature walks.

## 6) What has the Tzu Chi Foundation learned the most from the experience of volunteering at Heinzerling Community?

Heinzerling Community allows our volunteers to be in touch with our own humanity and the interconnected bond we share, while allowing for our volunteers to express their inner love and care for those who, on the outside, are different from them, but within, hold the same desires, emotions, and memories that we do.

## 7) Why should other organizations consider volunteering at Heinzerling Community?

Heinzerling Community has cultivated a seamless volunteering experience that allows anyone who has a heart to give to find their place in service to Heinzerling Community residents.

<sup>1</sup> Buddhist Tzu Chi Foundation, 2019 Annual Report, Page 3.



## Off The Wall Goes Virtual!



Join us for a unique week-long silent auction event for this year's Off The Wall gala. Open to all will be our silent auction to include many great auction packages. This will consist of resident artwork, trips, personal care, entertainment, and so much more! In addition, there will be a special opportunity to purchase a ticket for an amazing magic show by local and world-renowned magician Drew Murray. Each ticket purchaser will receive a special delivered entertainment box with magic tricks and other goodies.

### Check out our Development Landing Page!

To learn more about Heinzerling and our residents, make a contribution, or to support their quality of life  
[www.heinzerling.org/getinvolved-donate](http://www.heinzerling.org/getinvolved-donate)

Proceeds from Off The Wall directly support the social, educational, and community experiences for Heinzerling Community residents. This includes community outings such as hiking at parks, outdoor concerts, zoo trips, museum visits, virtual art classes, movie nights, and seasonal parties. It will also provide Heinzerling residents with essential therapy equipment, adaptive toys, and personal care items. All of these things are very important to ensure and enhance the growth and development of our residents.

**When:** February 22 – February 28, 2021 (Online Silent Auction)  
February 25, 2021, 5:30PM-6:30PM (VIP Reception & Entertainment)  
February 25, 2021, 6:30PM-7:05PM (Virtual Event with Magic Show)

**Where:** Online at [www.OTW.givesmart.com](http://www.OTW.givesmart.com)

**Virtual Event Tickets:** You can purchase tickets at [www.OTW.givesmart.com](http://www.OTW.givesmart.com)

**Sponsorships:** We offer opportunities for companies, organizations, and individuals to support Off The Wall. Sponsorship packages include virtual event tickets and digital recognition before, during, and after the event. Sponsorships can be purchased at [www.OTW.givesmart.com](http://www.OTW.givesmart.com)

**Auction Items:** We are in need of many themed gift baskets, gift cards, or travel-related auction packages.

If you are interested in donating an auction item or sponsoring Off The Wall, please contact Brian Asbury at 614-272-8888 or [basbury@heinzerling.org](mailto:basbury@heinzerling.org)