

THE COMPANION



Heinzerling Community Philosophy of Care

At Heinzerling Community, our staff take great pride in their work and the care they provide our residents. We often discuss quality of care as one of the cornerstones of our mission and everyday job tasks. With over 475 employees, it is essential as an organization that we are all working towards the same goal. At Heinzerling Community, we are committed to providing our residents with the best possible care and enhancing their quality of life. This is accomplished through the combined expertise of our highly skilled staff. From Housekeeping to Nursing, everyone plays a vital role in contributing to our mission. However, we go beyond providing our residents with their basic needs; we help to develop the whole person through person-centered planning that is unique to each resident, and staff foster special relationships with residents and their families or guardians.

As a part of our new strategic planning process, we have established a “Philosophy of Care” statement to emphasize quality of care

and to guide staff in providing meaningful care. This will be displayed throughout our buildings with pictures of residents and staff spending time together. We are excited to share this with our staff and stakeholders. For 66 years, Heinzerling Community has provided essential services for children and adults with profound developmental disabilities. The “Philosophy of Care” statement will serve as a reminder of all we do to continue our legacy of caring.

Heinzerling Community “Philosophy of Care”

At Heinzerling Community, we believe in honoring each resident’s abilities and individuality through compassionate care and advocacy. Our philosophy promotes empathy, fosters growth, and encourages community inclusion. Every team member, from direct caregivers to support staff, plays a vital role in creating a home where residents feel valued, respected, and loved. Together, we strive to enhance their quality of life and ensure their choices and preferences are upheld. Join us in making a positive impact on those we care for at Heinzerling Community.



Director’s Corner

Heinzerling Community has been home to hundreds of residents over our 66 year history. This would not have been possible without the caring and compassionate caregivers and support staff who have provided our residents with a high level of care over

the years, and to the current day. During this time, our organization has evolved to care for individuals with very complex medical needs, requiring new skills and the use of new technologies to deliver our services. We have also endured challenges over the years, especially with the 2020 pandemic. However, throughout all these changes,

our organization has become stronger and more prepared to continue our legacy of caring for individuals with profound developmental disabilities. Recently, we developed the above mentioned “Philosophy of Care” to guide our employees on what it means to do things the Heinzerling Way. We have always provided the highest level of care for the residents we serve, but wanted to put what this meant in writing to remind us all of our unique mission of enhancing the quality of life for individuals with profound developmental disabilities.

Robert E. Heinzerling, Executive Director





Our Mission:

The mission of the Heinzerling Community is to provide a loving and nurturing environment that enriches the development, education and quality of life of individuals with severe or profound developmental disabilities.

What's Happening

Upcoming Events

September 7, 2025 – 4:00 PM
Steps of Faith 5K Walk/Run & 1 Mile Fun Walk
Hosted by Church of the Messiah, UMC
Westerville Sports Complex
325 N Cleveland Ave.
Westerville, OH 43081

Registration Information
<https://runsignup.com/Race/OH/Westerville/stepsofffaith>

September 8, 2025 – 1:00 PM
39th Annual Heinzerling Golf Classic
Heritage Golf Club
3525 Heritage Club Drive
Hilliard, OH 43026

Registration Information
<https://heinzgolf39.givesmart.com>

Employment Opportunities

Heinzerling Community has a variety of opportunities available. For more information visit our website at www.heinzerling.org. Heinzerling Community, an Equal Opportunity employer, does not discriminate in any of its employment practices or services on the basis of race, sex, color, national origin, religion, creed, ancestry, ethnicity, pregnancy, disability, age, genetic information, sexual orientation, gender identity, or any other status protected by law.



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Read our online newsletter at
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Acknowledgements

Associate Recognition

Congratulations to these Associates for completing the following years of service between January 1, 2025, and May 31, 2025.

5 years

Jessica Arnett
Justin Doecker
Travis Marshall
Lakeshia Suber
Kathy West

10 years

Katrina Dickey

15 years

Stephanie Cotter

Farewell to Jeanne



Jeanne Clark celebrated 39 years of service with Heinzerling Community on October 17, 2024. After almost 40 years of service, she retired on February 28, 2025. Jeanne was a well-respected, hard-working occupational therapist, known for her compassion, eye for detail, and relentless spirit when it came to providing services for her residents. Jeanne worked primarily at HDC but in recent years also provided therapy services to residents who reside at the Heinzerling Community Homes. Jeanne retired to spend more time with her grandchildren and to travel. We will miss her and wish her all the best.

Farewell to Ed



Ed Linser celebrated 17 years of service with Heinzerling Community on November 2, 2024. After almost 18 years of service, he retired on January 17, 2025. Prior to coming to Heinzerling Community, our therapy team had the pleasure of working with Ed for many years while he was a part of the wheelchair vendor industry. As a part of our Heinzerling therapy team, you could find Ed working everywhere. He was known by all staff and residents who depended on his exceptional mechanical skills to fabricate, fix, and repair wheelchairs and other therapy equipment, large and small. It was not uncommon to have residents call for Ed by name. Ed had a keen sense of humor and a strong work ethic. He was a true friend to staff and residents alike. If you travel south to the world of Disney or Epcot, don't be surprised if you bump into him.

In Memoriam

Heinzerling Community was saddened to learn of the sudden passing of Clara Bernthold this past winter. Clara was a long-time employee of Heinzerling Community, serving 20 years in housekeeping and most recently as a Housekeeping Supervisor. She was well liked by everyone and provided leadership and support to our housekeeping staff at both Heinzerling Memorial Foundation and Heinzerling Development Center. Clara will be greatly missed by our community staff and residents.

Welcome



We welcome **Robin Knapp** to Heinzerling Community. After graduating from The Ohio State University in the early 90s, Robin's first job out of college was working direct care in a residential setting for individuals with disabilities. Needless to say, she was hooked! Robin has worked for over 30 years in the social service field in many different capacities, including Service Coordination for multiple counties, Habilitation Manager for PDI and Goodwill Industries of South Central Ohio, and Supported Living Director for multiple agencies in various counties. She is married to the love of her life, husband, Dave. They share several fur kids (a pug, papillion, and morkie) that are extremely spoiled. Robins' favorite activities are traveling and working on their flower gardens in the spring and summer.



Sydne Jones joins us as the new Activities Coordinator for Heinzerling Developmental Center. She has worked in the child care field for 10 years, and has a lot of experience in planning activities and lessons for many different individuals. Sydne is recently engaged and has one 4-year-old daughter and three bonus children: boys ages 9 and 13 and one girl, age 11. She also has two sisters and one brother. One of her sisters passed away from Hypoplastic Left Heart Syndrome. In her free time, Sydne loves to relax in bed, spend time outside with her children, go shopping, do yoga, and read and paint.



Melissa Mullins adds to our new Activity Coordinator team. She is heading up resident activities at Heinzerling Memorial Foundation. Melissa is no stranger to our residents, as she came from our housekeeping department prior to taking on this new role. Melissa is married with two sons, David (15), and Caleb (13). She also has one older brother and one older sister. Melissa enjoys spending time with her family, crafting, shopping, and going out to eat.

Congratulations to Heinzerling Community Staff



We are delighted to share the news that **Layla Mahamed**, LPN, and **Lisa Atenchong**, LPN, have been awarded a \$2,000 scholarship each from the Ohio Health Care Association Educational Foundation. This significant achievement was celebrated at the Ohio Health Care Association spring conference. These funds will not only further their education but also pave the way for them to earn their RN degree, opening up new opportunities in their careers. Congratulations, Layla and Lisa!

Development

Heinzerling Community Gala – A Night to Remember!



This past February, 225 supporters and corporate partners came together to celebrate our residents and raise funds for annual programs and therapy needs. This year, we introduced several new features, including a safe raffle with substantial cash prizes and earrings for

the winners. In addition, we had a very special painting created by a live artist during the event, using words provided by guests on an inspiration board to describe what came to mind when they thought of Heinzerling Community. This artwork was later auctioned off during the live auction portion of the event. Later in the evening, we heard a very special testimonial from a long-time Heinzerling Family that expressed a lot of inspiration and heartfelt feelings for the exceptional care their loved one has received over the years. This special gala event, which raised over \$137,000, would not have been possible without the generous individuals and partners who continue to support our mission year after year. We would like to thank our corporate sponsors, resident families, staff, and volunteers for their support of this year's Heinzerling Community Gala.

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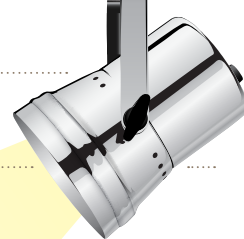
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Grant Spotlights



Special Grant for New Beds at the Community Homes



Thanks to the generosity of The Joseph and Kathleen Curatolo Foundation, our community homes have received a grant to purchase much needed adjustable therapeutic beds and mattresses for several residents. In 2016, when our residents moved into the new community homes, their original beds and personal items came with them. Many of these community home resident beds are now between 15 and 20 years old and in need of major replacement. At Heinzerling Community,

our therapy and maintenance staff keep track of the age of this equipment and make recommendations for replacement when needed. After a recent evaluation, it was determined that four of our residents at the community homes were in critical need of a new bed. These highly specialized beds provide our residents with better spinal and orthopedic support with adjustable features, and lessen pressure on their joints with unique open foam technology that helps distribute weight better, and keeps them cooler and drier. Attached headboards, footboards, and panels keep the residents safe at night while getting a good night's rest. We are so grateful to receive this special gift from The Joseph and Kathleen Curatolo Foundation to purchase these new beds and mattresses. This new equipment will support the growth and development of our residents and contribute to their quality of life.

Grant Opportunity Provides Residents with Immersive Sensory Experience



This past year, we received our first mobile sensory station on wheels through a special grant from The Country Club at Muirfield Village Foundation. This unique all-in-one sensory platform combines a sound system, an interactive bubble tube, fiber optic lighting tails, an

FX projector with image wheels, mirrors, and a color-changing adaptive switch. For many years, we have sought to develop a sensory space at Heinzerling Memorial Foundation to allow residents to engage in sensory play. Currently, we do not have a dedicated space that can be used for a permanent sensory room. Now with this mobile solution, we can take the sensory station onto the units for residents to use, and into our multi-purpose room for group sensory activities. In addition, our Speech and Language Specialist can use this equipment to work one-on-one with our residents for more specialized therapy. This new mobile sensory station, called the "Deluxe Vecta," provides our residents with a wonderful opportunity to stimulate their senses and practice fine motor skills while having fun in a relaxed setting. We are so thankful to The Country Club at Muirfield Foundation for this special grant to enhance our program offerings for residents.

Programming/Volunteers

Heinzerling Memorial Foundation



We have been busy celebrating many holidays during the first two quarters of the year, including a special Valentine's Day and St. Patrick's Day party. We also spent much time creating resident artwork for the Heinzerling Community Gala. We participated in a

community-wide resident artwork competition. Unit 1 came out as the winner, with the most votes for favorite artwork. The staff and unit enjoyed a special pizza party for coming in 1st place! For off-site outings, we have visited Dave and Busters and Build-A-Bear. We are looking forward to getting outside more this spring as the weather begins to warm up. Community outings are planned for Blooms and Butterflies, concerts, fairs, and water days! In addition, we are having a huge celebration with Easter egg hunt, and staff competition for Easter bonnets this spring.

Heinzerling Developmental Center

Throughout March, we fully embraced the spirit of St. Patrick's Day with a month-long celebration. Our residents enjoyed playing Friendly Feud and participating in exciting scavenger hunts for gold. We explored creativity with plenty of green art projects and even incorporated some rainbow and shamrock science experiments. In addition, we took time to learn about the history of St. Patrick's Day, making the festivities fun and educational.

Looking ahead, we have an exciting spring and summer planned. We'll kick off with an Easter egg hunt where residents can take pictures with the Easter Bunny. For Earth Day, we'll focus on reducing, reusing, and recycling by creating crafts from the donated items and enjoying kite flying. This summer, HDC will start with two building-wide field trips to COSI and the park. Residents can look forward to a fun-filled field day, outdoor activities, group picnics, Human Hungry Hippo games, and refreshing water days. In May, Buddy Ball will return, and we'll have residents playing and cheering on their peers. We also plan to introduce a walking club to encourage fresh air and movement. Other exciting plans include zoo trips, swimming, and even a special outing to watch fireworks for the Fourth of July. We are excited to continue bringing engaging and memorable experiences to our residents!

Community Homes



The community homes have been getting out a lot during the first part of the year. We took trips to COSI, the Columbus Museum of Art, the Aladdin Shrine Circus, got haircuts, and even attended the OSU spring game! Additional fun has been had going out to dinner and lunch while visiting the mall. Also, many holidays and birthdays have been celebrated. When the weather kept us indoors, residents participated in crafts, games, made slime, and spent

time learning with our multitouch screen Visilift. Plans are being made to get out this spring and summer to attend Clippers games and concerts on the green in Grandview, visit the Franklin Park Conservatory and Other World, go swimming at local pools, and start a community garden.

Volunteers In Action!



Our residents have been enjoying 1:1 visits from volunteer community members, high school students, and college students.

We have appreciated volunteer group sessions with OSU BRAIN, Grace Evangelical Church, Huntington Bank, Homeschool Students Inclusion Program, TZU-CHI, Full Gospel Sons of God, Cristo Rey, Pickerington Xplosion, St Brigid of Kildare, OSU

Humanitarian Engineer Scholars, Mt Nebo Church, St Brigid of Kildare, and Life Builders.

The SWSC Career Academy's Cutting Edge Salon and Senior Class graciously partnered with us during their second semester of training by providing haircuts and manicures for our residents. This has provided a learning experience for the cosmetology students and the nail technicians.

Our residents have truly enjoyed the salon experience as well as the student and community member interactions during our appointments. We are looking forward to meeting the Senior Class of 2026 at the salon in the fall.



2024 Donors to Heinzerling Community

Heinzerling Community salutes our 2024 supporters. These individuals and businesses made generous contributions that allowed us to fulfill our mission and commitment to our residents. On behalf of our residents and, of course, the Board of Trustees, our volunteers and staff, we extend our deepest appreciation.

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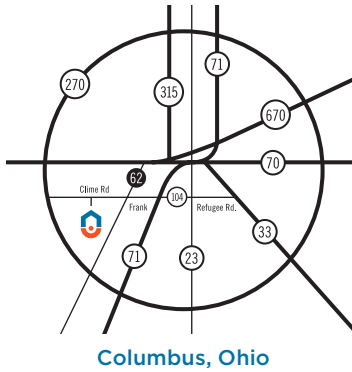
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Hilliard, OH 43026
Registration: 11:00 AM
Shotgun Start: 1:00 PM

(awards, raffle, and silent auction immediately following)

Join us for a great day of golf at Heritage Golf Club, one of the finest private golf courses in Central Ohio. We invite all resident families, corporate partners, and organizations to participate in this first-class event. Enjoy the beautiful greens at the golf course, have fun, and support the residents

at Heinzerling Community. Please consider putting a foursome together with your friends, company, organization, or service club.

Register at www.heinzerling.org/events.

All proceeds from this event help us to fund important quality of life programs for Heinzerling residents. This includes educational field trips, recreational opportunities, and specialized adaptive therapy equipment needs.

Registration: <https://heinzgolf39.givesmart.com>

For more information and sponsorship opportunities, contact Brian Asbury, basbury@heinzerling.org, 614-272-8888 x624



Check out our Development Landing Page!

To learn more about Heinzerling and our residents, make a contribution, or to support their quality of life
www.heinzerling.org/donate